

## **Prestigic Fence Products Privacy Policy**

Effective Date: April 10, 2024

Prestigic Fence Products ("Prestigic", "we", "us", or "our") respects the privacy of our customers and visitors to our website ("Site"). This Privacy Policy explains what information we collect, how we use it, and how you can control your information.

### **1. Information We Collect**

We collect several types of information to conduct our business and improve your experience:

- **Contact Information:** Name, email address, phone number, and mailing address collected through inquiries, quotes, or contact forms.
- **Billing Information:** When placing an order, we may collect billing information such as address and payment details (processed securely through a third-party payment processor).
- **Usage Data:** We may collect information about your use of our Site, such as browsing activity and IP address, to analyze trends and improve the user experience.

We do not collect sensitive information such as social security numbers or medical records.

### **2. How We Use Your Information**

We use the information we collect for several purposes:

- To process inquiries, quotes, and orders for fencing products and services.
- To communicate with you about your requests, appointments, and order status.
- To personalize your experience on our Site.
- To send you marketing communications (with your consent) about our products, services, and promotions.
- To improve our Site and services based on usage data.

### **3. Sharing Your Information**

We may share your information with trusted third-party service providers who assist us in operating our business, such as payment processors or website analytics providers. We will only share the information necessary for them to perform their services and require them to maintain the confidentiality of your information.

We will not share your information with irrelevant third-party companies for marketing purposes without your consent.

#### 4. Data Retention

We retain your information for as long as necessary to fulfill the purposes described above, comply with legal or regulatory requirements, or resolve disputes.

#### 5. Security Measures

We take reasonable steps to protect your information from unauthorized access, disclosure, alteration, or destruction. This includes implementing secure storage practices and data encryption technologies.

#### 6. Your Choices

You have choices regarding your information:

- **Access and Update:** You may request access to your personal information and request corrections by contacting us at [insert email address or phone number].
- **Marketing Communications:** You can opt-out of receiving marketing communications from us by following the unsubscribe instructions in any email you receive or by contacting us directly.

#### 7. Children's Privacy

Our Site is not directed to children under the age of 13. We do not knowingly collect personal information from children under 13. If you are a parent or guardian and believe your child has provided us with personal information, please contact us and we will take steps to remove it.

#### 8. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our Site.

#### 9. Contact Us

If you have any questions or concerns about our Privacy Policy, please contact us at:

- Email: [info@pvcfp.com](mailto:info@pvcfp.com)
- Phone: 866-697-8237

By using our Site, you agree to the terms of this Privacy Policy.