

## **Terms of Service - SMS Messaging**

### **1. Introduction**

These Terms of Service ("Terms") govern your use of the SMS messaging service ("Service") offered by Prestigic Fence Products ("we," "us," or "our"). By opting in to receive SMS messages from us, you agree to these Terms.

### **2. Opting In**

You can opt in to receive SMS messages from us by:

- Checking the designated box on our website or during account creation.
- Texting a specific keyword to a shortcode provided by us.
- Responding to a confirmation message after providing your phone number.

By opting in, you consent to receive SMS messages from us about promotions, order updates, appointment reminders.

### **3. Message Frequency**

The frequency of messages you receive will vary depending on your activity level, promotions offered]. We will not send you more than 30 messages per month.

### **4. Opting Out**

You can opt out of receiving SMS messages from us at any time by replying "STOP" to any message you receive from us. You can also unsubscribe by clicking on the unsubscribe link in any email you receive from us.

We will process your opt-out request within 2 business days. Once you opt out, you will no longer receive SMS messages from us, except for important transactional messages related to your account (e.g., order confirmations, shipping notifications).

### **5. Carrier Charges**

You may incur message and data rates from your wireless carrier for receiving SMS messages.

### **6. Record Keeping**

We will maintain records of your consent to receive SMS messages for a period as required by the Telephone Consumer Protection Act (TCPA). We will use this data solely for managing your communication preferences and complying with legal requirements.

#### 7. Changes to the Terms

We may update these Terms from time to time. We will notify you of any changes by posting the new Terms on our website or sending you an email notification.

#### 8. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the United States of America.

#### 9. Contact Us

If you have any questions about these Terms, please contact us at 866-697-8237 or [info@pvcfp.com](mailto:info@pvcfp.com).

#### Additional Notes:

- Disclaimer: we are not liable for any delays in receiving messages due to service outages or other technical issues.